

June 13

The Reflection Homes Association Community Newsletter

June 2022



RHA Board & Committee News:

Board:

by Don Nuss, RHA Board President

Saunders Drive, Springer Drive, Parcher Avenue, and all streets in the detached homes section of RHA are public streets. As such, anyone is free to legally park on them at any time, with the exception of the restricted hours for the RPPD. There are no reserved parking spaces on those streets. However, residents whose homes are on those streets have been placing orange cones on the streets in front of their homes to discourage parking there. Several community residents, as well as 7pm & are subject to change. realtors from outside the community, have expressed that these cones are an eyesore and that their presence discourages people from considering buying or renting a home in RHA. Others have said that the cones just make the community look tacky.

The Board learned from the Fairfax County Department of Transportation that those cones on public streets are considered litter and that per-June 10 FCPS Last Day of School sons placing them there can be charged with littering, which carries a maximum penalty of a \$2,500 fine, 12 months confinement to jail, or both. The court may also order persons found guilty of littering to perform community service litter abatement activities such as cleaning up trash along public roadways.

We also found that in another Fairfax County

community where cones were regularly placed on public streets, Virginia Department of Transportation personnel occasionally visited that community, collected those cones, and disposed of them.

Currently, two parking stickers are allocated to each townhome. However, in many cases, residents of a townhome own more than two vehicles. As a result, they park those vehicles without stickers on public streets. In order to reduce the number of cars parked on public streets, hang tags were provided to all homes to allow parking one vehicle per address in the pool parking lot.

So, the Board asks that residents with homes on our public streets refrain from placing cones in front of their homes to discourage or preclude the general public from parking there. Our community will look better and residents won't risk facing penalties for littering. Those cones don't solve the problem and they degrade the appearance of the community.

The Board will continue to consider ways to reduce the number of cars parked on our public streets and welcomes suggestions for doing so from our residents. Please email any suggestions you might have to rhaboard@rha-homes.org. Thanks in advance for your consideration and cooperation.

Architectural Control Committee:

by Georgette Nuss, ACC Chair

At the last regularly scheduled meeting of the ACC, the Committee approved 3 applications.

Upcoming Meetings:

Board

ACC June 8 Recreation June 8 July 13

SA June 1

Until further notice, all meetings will be online at

The RHA website has instructions on attending online meetings.

www.rha-homes.org

Important Dates:

June 2-5 Herndon Carnival

D-Day Anniversary June 6

June 9 World Oceans Day

June 12 Tony Awards

June 14 Flag Day

June 19 Father's Day

June 19 Juneteenth

June 20 Juneteenth observed

(Federal Holiday)

June 21 First Day of Summer

July 1 Canada Dav

July 4 Independence Day

RHA Board

President: **Don Nuss** Vice President: Charlie Marts Treasurer: John Hanchulak Secretary: Colleen Ward At Large: Mike Olson *****

FirstService Residential: 703-385-1133 800-927-4599

New 12-Month Townhome Parking Stickers Coming! by Colleen Ward,

The week of June 8, parking stickers will be mailed to townhome owners in good standing. Please watch your mailbox for the mailing. Owners who have not received parking stickers by June 20, please email:

parking.dcmetro@fsresidential.com to notify the parking team at the management company, so alternate arrangements can be made for delivery of stickers.

Tenants who have not received parking stickers should contact their landlord. Owners are responsible for making sure their tenants have the new parking stickers in place prior to July 1, 2022! Owners, not tenants, are responsible to follow up with the management company with any parking sticker issues.

Owners should login to

RHA Secretary

https://reflectionhomesassociation.connectresident.com/ (the FirstService Connect portal) to verify your account information correctly transferred, or call FirstService Residential at 703-385-1133. If the account is delinquent, no parking stickers will be provided until the account is made current.

If we do not hear from you by June 30, 2022, we assume that owners/tenants have received the parking stickers.

The Association will not be held responsible for vehicles towed due to non-receipt of stickers, missing sticker, sticker not affixed in the appropriate manner, or if the sticker was not clearly visible on the window.

(continued on page 3)

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ACC (continued from page 1)

One was approved for a patio, and two were approved for windows. The next meeting will be **Wednesday**, June 8 at 7:00 PM. The Committee normally meets once a month on the first Monday of the month. If you wish to submit an application for change, please do so 2 to 3 weeks prior to the meeting so that any questions can be cleared up before the meeting.

DID YOU KNOW...When submitting a change application, ALL details should be included in the application's description. Please do not submit an application stating that you want to install windows like the ones in the brochure and that's all you write. If you want to change your windows, in the description you should state the material, the style, the color, and whether there are mullions (grids). For example, in the application's description, it should state, "I want to install vinyl, double hung, white windows with mullions." That tells the ACC the material (vinyl), the style (double hung), the color (white), and whether there are mullions. If you also wish to include a brochure, you may do that in addition to the application.

numbers must be legible and visible from the street or parking lot. At least the last three digits of the townhome number must be displayed on the rear of the townhome in a visible place either under the light or over the sliding door. Rear numbers must be black, gold or brown, a minimum of three inches in height, and a contrast to the siding color. Numbers may be no more than six inches in height. Inspections are just around the corner. Check you home: do you have the townhome number on it?

DID YOU KNOW...I recently made a trip through the community and I saw the amount of pride people are taking in their homes. I also saw a lot of beautiful homes that need their lawns mowed. The grass should be no higher than 6 inches. I also saw a lot of THs that have items stored in the alcoves. Not only does this make the community look bad, it is a violation of the RHA Guidelines

DID YOU KNOW...The next ACC meeting is scheduled for **Wednesday**, June 8, at 7:00 PM, via Zoom. If you are using a computer, use this link, https://rha-homes.org/, and scroll down to the paragraph **Architectural Control Committee (ACC) Meeting** to join the meeting with one click. No ID or passcode needed. Just click on the word **HERE**. To join the meeting by phone, please call (301) 715-8592. The Meeting ID is 880 5015 0929, and the Passcode is 491674.

Recreation Committee, Inc. (RCI):

by Gene Harper, RCI Treasurer

The May 11 RCI Zoom meeting was called to order with seven members, plus Sequoia Community Manager Dale Edwards, present. Two RCI community members also attended. (The next meeting dates are June 8 and July 13.)

One community resident observed that trash along RCI property on Parcher and down the paths was not being picked up,

along with a major debris backup near a creek bridge.

Edwards reported 140 pool memberships activated to date. He pointed out that the multi-use court had been cleaned up in response to a resident's email request. All the new pool furniture is in



place except for fabric for the two 12-foot umbrellas.

Other topics discussed included new trash bins and signage for the pool parking lot and the pool cleaning contract. The committee also approved a sign-in policy for persons who drive to the pool during its operating hours without their pool lot hang tags so that their vehicles won't be towed. Residents are directed to sign in at the pool desk to avoid towing.

Lake Homes Association voted Janine Greenberg and Ginny Rodgers to the Committee. Lourdes Umana (RHA) was voted to become committee chair and Georgette Nuss (RHA), secretary, for the rest of the year.

Frequently Asked Questions to FSR Customer Service

by Colleen Ward, RHA Secretary

Below are some frequently asked questions to the association for the prior month:

Someone is parked in my reserved space. How do I get it removed?

Call Battlefield towing at (703) 378-0059. You will be asked to provide your name, a call back phone number, your space number, the make/model/license plate of the vehicle in your space. Battlefield will call you back at the number provided to validate the request. Battlefield will make every effort to tow the vehicle quickly, usually within 30-60 minutes.

The account information in FirstService Residential Portal does not accurately reflect my account balance from the prior management company. How do I fix that?

Please report any discrepancies to FirstService Residential by calling (703) 385-1133.

Do I need to ask permission to remove a tree from my property? No. You do not need permission from the association to remove a tree from your own property. Just be sure it is on

<u>your</u> property, not common area. Note: you should only contract tree removal from a reliable company and also have them grind out the stump.

Can I get an extra parking sticker or a guest parking pass?

No. Every TH owner is distributed two parking stickers. There is not sufficient parking available to provide more parking stickers.

How do I report a streetlight outage?

Get the address of the nearest home to make identifying the light easier. Note any numbers or other identifying information from the light pole. Call FirstService Residential at (703) 385-1133.

I got a letter from the Recreation Committee about a parking hangtag for the pool parking lot, but I did not receive the hang tag. How do I get a replacement?

Contact Sequoia Management at 703.803.9641.

I would like to rent the pool house meeting room for an event. Unfortunately, the pool house is not yet available for rentals. June 2022 Page 3

Parking Stickers! (continued from page 1)

With the exception of Berger Place and Oram Place, all vehicles parked in our lots require parking stickers between 10:00 PM (evening) and 6:00 AM (morning). All vehicles parked on Berger Pl or Oram Pl require stickers 24 hours a day. As a reminder, please do not park along

1000

the yellow fire lines. Your vehicle may be ticketed or towed.

For additional information or to download the current Townhome Parking Regulations, please visit https://rha-homes.org and under "RESIDENTS" at the top, select "PARKING INFO". This information can also be found on the Connect resident portal: https://reflectionhomesassociation.connectresident.com/.

If you have any questions or concerns, please feel free to contact our Customer Service Team at 703-385-1133.

RHA/LHA CREEK CLEANUP



Saturday, May 21 Recap: 2 tires, 3 shopping carts, 2 bicycles, innumerable plastic water bottles, glass beer bottles, many bags of miscellaneous trash/clothing, and 2 fallen trees removed from blocking the creek. ...and 8 large pizzas (provided by Charlie Marts) eagerly polished off afterwards. Well Done, Everyone!

In the past few months, RHA partnered with area volunteers to Trap,



Neuter, and Return (TNR) feral cats within the community. TNR involves trapping the cats, having them seen by a veterinarian who gives the cats an exam, scans for microchips, vaccinates, tips the left ear for easy identification, and then spays/ neuters the cat. After a good night's sleep, cats are released back into the community. While we hope all the feral cats were trapped and neutered, it is possible some were missed. If you should see kittens in the community, please contact the board at Board@rha-homes.org.

Street Ambassadors Committee: Our new neighbors were delighted to receive their welcome baskets, almost as delighted as the ambassadors delivering them and getting such big smiles of gratitude!

We hear about new residents via word of mouth or your email. At this time, we've delivered six baskets and have two more to deliver, but we believe we may have more than eight new residents. Are you new in the neighborhood?



Welcome!! Let us know so we can properly welcome you and provide a small "Welcome Package". Email us your name and address to ambassadors@rha-homes.org so we can stop by with a quick hello. 🕛 by Patsy Velin, Street Ambassador Chair

by Colleen Ward, RHA Secretary

When you see something, please say something. It costs you \$\$ when you don't. As an example, a driver took out the mailboxes on Fones. Many residents saw the accident, but no one is coming forward on who is responsible. As a result, RHA is not able to bill almost \$5000 for the cost of the

... from a recent NextDoor topic:



new mailboxes to the responsible person's insurance. That means every townhome owner is paying towards the cost of one person's accident. When you pay your assessments this month, remember \$13 dollars of every townhome owner's assessments are going to the cost to put in the new mailboxes, because no one reported who is actually responsible.

Likewise, every month, about \$10 of each owner's assessments are going to pay to clean up all the dumped items. No doubt, assessments will need to increase, and they wouldn't have to, if people just reported when they see something, so the person responsible could be held accountable. Please report violators. They are costing you a lot of money and making the neighborhood look horrible. How are you going to sell your house when there are dumped items everywhere? What will your friends/family think when they come to visit? How about just being able to take an evening stroll, but instead you see piles and piles of junk?

Voided Parking Stickers: As of May 27, the following parking stickers have been voided and any vehicle displaying the stickers in any RHA parking lot is subject to immediate towing. If you see a vehicle displaying a parking sticker with one of these numbers, please contact Battlefield Towing at (703) 378-0059 and give the location of the vehicle. You do not need to provide your name to report these vehicles.

4, 37, 38, 125, 126, 223, 224, 327, 328, 371, 372, 397, 398, 465, 466, 467, 468, 469, 470, 471, 472, 583, 584, 611, 612, 707, 708, 785, 786, 797, 798, 799, 800, 919, 920, 935, 936.

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****NOTES****

New TH Trash Company Procedures: RHA will soon be placing signs on all the TH streets advising (in English and Spanish) that trash pickup days are Monday & Thursday, and that recycling pickup is also on Thursday. Owners of rental properties are requested to please make sure your tenants, especially those who use rear entrances, are aware of these dates.

Swim Team Practices & Meets: Our RHA/ LHA Riptides swim team started practices May 31. Competitions will start June 11 on

Hello

several Wednesday evenings(4:30) and Saturday mornings(8:00). Most will not interfere with pool open hours, but announcements will be made when the pool will close to accommodate the meets.

Removal of Some ACC Fines: To verify a successful transition from our previous management company, the board and First Service Residential took a close look at our financial records and owner accounts.. The board noticed some fines were issued in 2021 without following the notification requirements as

described in RHA's policy. The board unanimously agreed to remove all affected fines, and refund accounts where the fines had already been paid. As a result, we encourage all owners to review your account at First Service Connect:

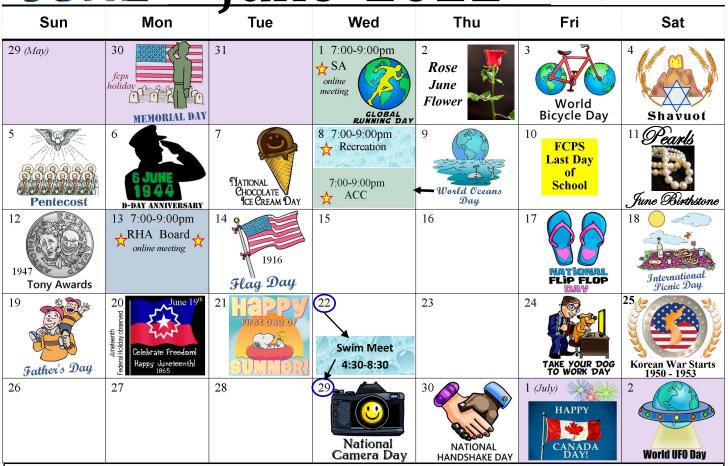
<u>reflectionhomesassociation.connectresident.com</u> and call 800 927-4599 with any questions.



RHA Newsletter submissions: Inputs/comments/suggestions for the July 2022 RHA newsletter are due by June 20. Send inputs

to: newsletter@rha-homes.or





This newsletter is created by the Board of Directors of Reflection Homes Association in order to inform you about its work, and to keep you updated on things important to our neighborhood. If you have any questions, suggestions, or contributions to this newsletter, please email them to: RHAboard@RHA-Homes.org and/or newsletter@RHA-Homes.org

Visit: http://rha-homes.org to read past newsletters, or to request email newsletter delivery.